

SIAM™ FOUNDATION

(Service Integration and Management)

The Service Integration and Management (SIAM) method optimises organizations' service delivery – chiefly by addressing the fragmentation that results from outsourcing IT services to multiple suppliers.

SIAM certified professionals are recognized for their ability to help an organization integrate all its service providers into a single, unified ecosystem.

4P Advisory Services

Who is SIAM™ Foundation for?

SIAM Foundation is ideal for professionals seeking a highly recognized service management certification – emphasising skills in multi-sourcing and service delivery optimisation. Suitable roles include : Chief Strategy Officers (CSOs), Chief Information Officers (CIOs), Chief Technical Officers (CTOs), Service Managers, Service Provider Portfolio Strategists/Leads, Process Managers, Project Managers, Change Managers, Service Level Managers, Supplier Managers, Service and Process Architects

Benefits

Improve communication between teams – both in-house and outsourced

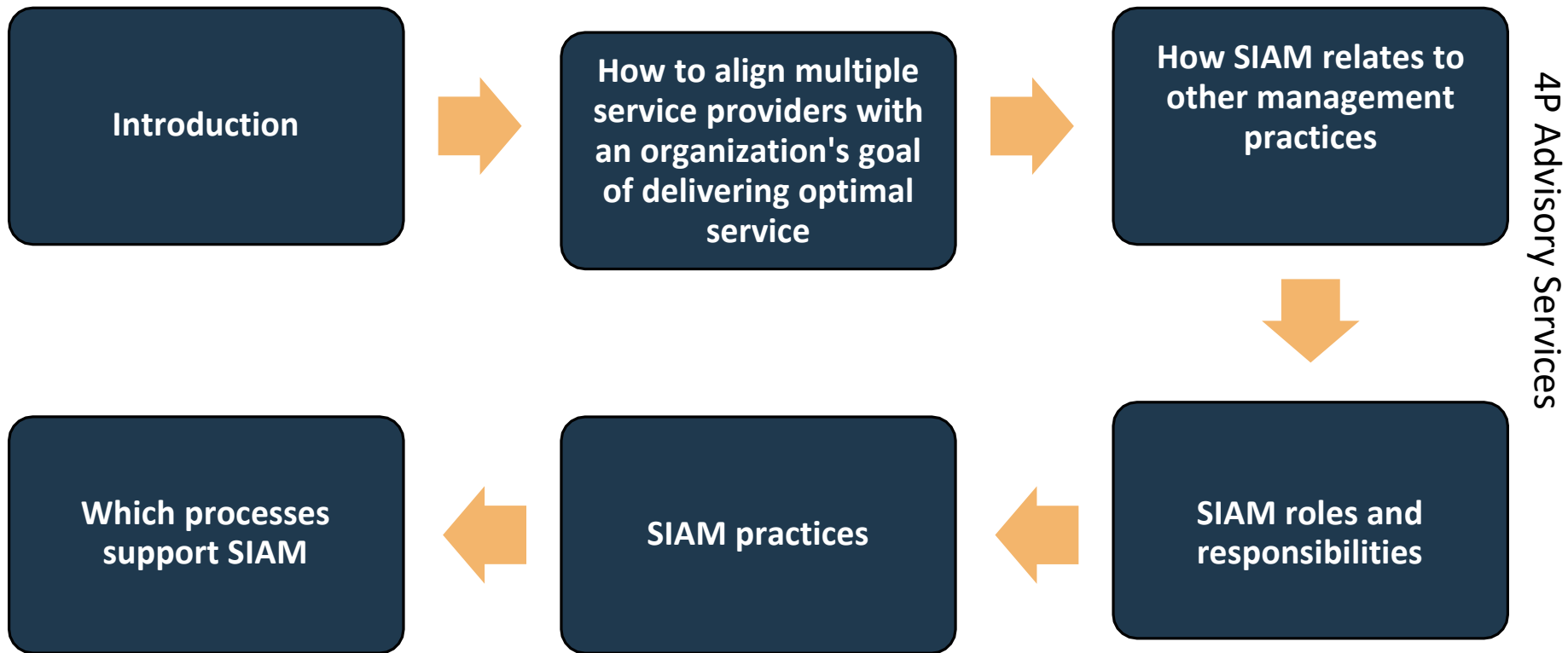
Give assurance that suppliers will provide exceptional service, beyond just their contractual obligations.

Harmonise the relationship and collaboration between outsourced service providers.

Deliver optimal insight into supplier activity, services and costs.

4P Advisory Services

Course Outline



Prerequisites for the EXAM

- A Service Integration and Management (SIAM™) Foundation training is the recommended preparation for the certification exam. Also recommended is knowledge of IT Service Management terminology, for instance through the EXIN IT Service Management based on ISO/IEC 20000 certification

Note:

Softcopy of Mark sheets & certificates will be sent by EI in 15 & 30 days respectively

Exam Details

- Multiple choice
- 40 (Multiple Choice)
- Pass mark 65%
- 60 minutes duration
- Closed book



>>>Contact: Your HR

JOIN NOW!

>>Contact: info@4pa.in