

# ITIL® INTERMEDIATE CAPABILITY: Release Control & Validation

This New 4 Day Release, Control & Validation module focuses on management aspects of this phase, which involves the Change, Release, Evaluation and Testing processes within the service. It helps to enable a smooth management of the deployment of services and its components.

## Who is RCV for?

The ITIL® RCV(Release Control & Validation) course is designed for all those who have some responsibility for the services and who would benefit by obtaining a Delivery best practices. This includes (but not restricted to) Change Managers, Business Analysts, Security Professionals, professionals implementing changes in various technologies such as Database, Storage, Servers, OS, Cloud, Networks etc.

# Benefits

**Levels of understanding and competency in transitioning services will be maximized ensuring change is delivered successfully.**

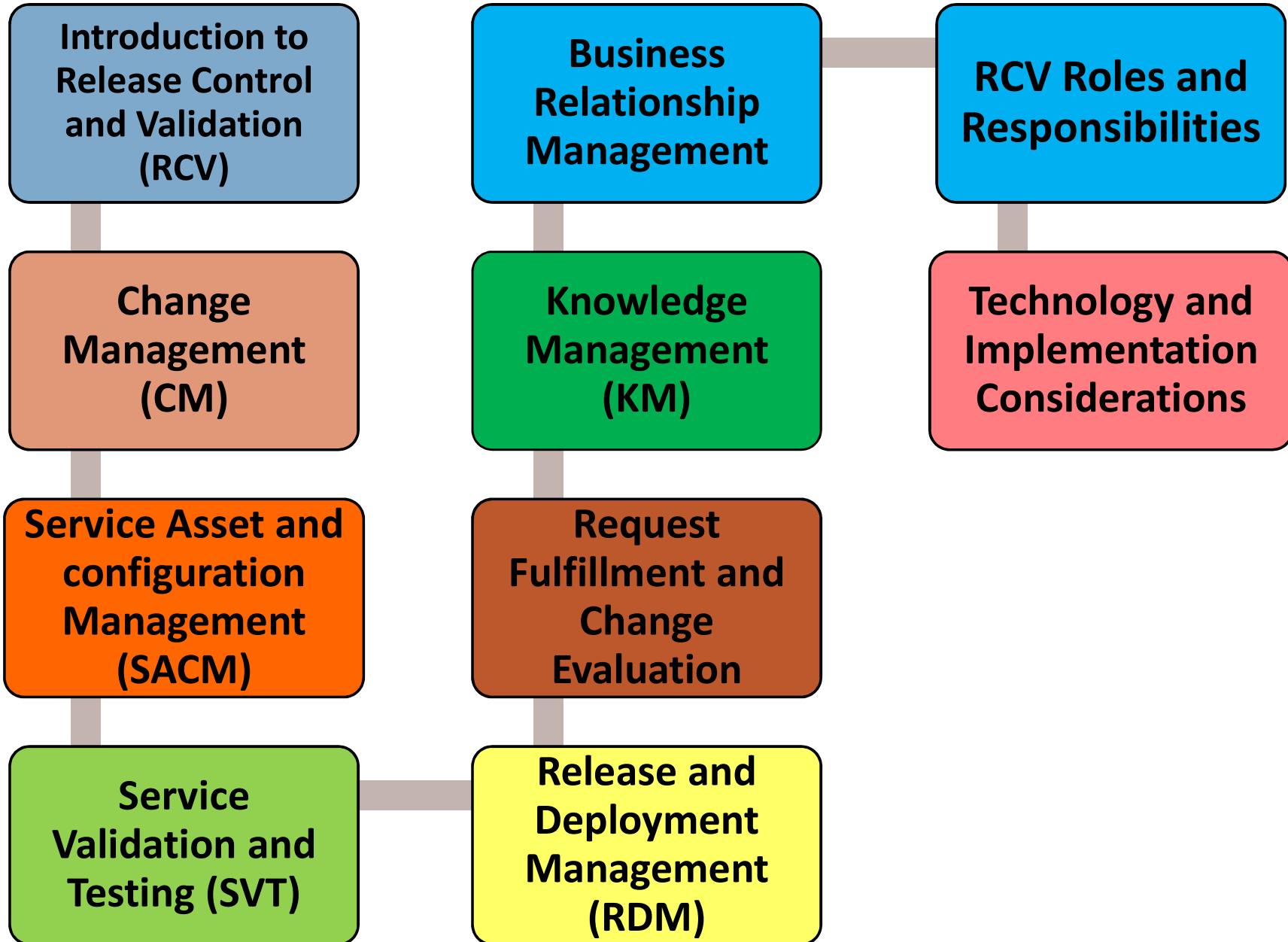
**Demonstrate the ability to contribute to and deliver services in the operation arena.**

**Ensure that the IT Service Management infrastructure is implemented appropriately to benefit the organization.**

**Assuring integrity and QoS Transition through Service Validation and Testing**

**Provide the ability to manage the risks to the operational environments, still delivering business requirements.**

# Course Outline



## Prerequisites for the EXAM

- ITIL Foundation Certificate in IT Service Management
- Completion of an Accredited course from an ITIL Accredited Training Provider

4 Credit Points towards the ITIL Expert qualification

## Exam Details

- Eight (8) multiple choice, scenario-based, gradient-scored questions. Each question will have 4 possible answer options, one which is worth 5 marks, one which is worth 3 marks, one which is worth 1 mark, and one which is a distracter and achieves no marks
  - Closed Book
  - Pass Mark : 70% (28 out of 40)
  - Exam duration : 90 minutes
- \*Pre-Exam registration required.***



**Join NOW!**

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